

Data Protection Information

for the website 'www.chifha.org'

This Data Protection Information is provided by Child Health Service gGmbH ("**CHS gGmbH**", "**we**", "**us**").

This Data Protection Information informs you about how CHS gGmbH processes your data when you use the CHS gGmbH website and when you register for educational offerings provided by CHS gGmbH. In particular, this Data Protection Information covers data processing in the context of your participation in the e-learning modules of the Child and Family Health Academy ("ChiFHA") operated by CHS gGmbH ("**learning platform**"). It does not apply to websites that are controlled by third parties and are not affiliated with CHS gGmbH, even if they are linked on the CHS gGmbH website ("**Third Party Websites**"). Please read the privacy policies of the third-party websites, as CHS gGmbH is not responsible for and has no control over their content or privacy practices.

Our educational offerings are available to interested users worldwide. Please note that the data protection laws of some countries may contain specific or differing rules for processing your personal data. We have summarized these country-specific rules in supplementary sections at the end of this Data Protection Information. These sections only apply to you if we process your personal data under the laws of the respective country. Please contact us if you need further information about how we process your data in accordance with the laws of the country from which you access our services.

A. General Section

This section provides general information about data processing, regardless of the country from which you access our services.

§ 1 Controller

Child Health Service gGmbH
Hermann-Schmid-Str. 10
80336 Munich, Germany
ChiFHA@kindergesundheit.de

§ 2 Data Protection Officer

Giulia Roggenkamp
Hermann-Schmid-Str. 10
80336 Munich, Germany
Roggenkamp@Kindergesundheit.de

§ 3 Supervisory Authority for Data Protection

Landesamt für Datenschutzaufsicht / Bavarian State Office for Data Protection Supervision
Promenade 18
91522 Ansbach, Germany
P.O. Box 1349
91504 Ansbach
Tel.: 0981/180093-0
Fax: 0981/180093-800

poststelle@lda.bayern.de,
<https://www.lda.bayern.de>

§ 4 Data Collection

If you have reached the age of 16, you can register on our learning platform.

If you subscribe to our newsletter, we collect:

- E-mail address

Furthermore, we collect your personal data through cookies when you visit our website. Please refer to § 9 of this Data Protection Information for more information.

§ 5 Purpose of data processing

We collect and process your data in order to provide and operate the e-learning modules mentioned above. Additionally, we process your personal data to continuously improve the technical operation of the system and to inform you about our services through our newsletter.

§ 6 Data sharing

We share your data with the following entities:

- **LMU Munich**

§ 7 Data protection

We handle your personal data confidentially in accordance with data protection laws and our applicable internal policies and procedures. We take commercially reasonable steps to ensure that your personal data is securely stored and protected from loss, unauthorized access or misuse. We will notify you of any data security incidents involving your personal data in accordance with applicable data protection laws.

§ 8 Data retention

The length of time we retain your personal data depends on the nature of our relationship with you. In general, we retain your personal data only for as long as necessary to fulfil the purposes for which it was collected (as outlined above), and as required to comply with legal retention obligations or other legal requirements (e.g. data protection laws).

§ 9 Cookies

We use tracking technologies such as cookies to ensure smooth use of our website and to better understand visitor behaviour.

- **Strictly necessary cookies:** Required for correct display of website content and essential functionality.
- **Marketing cookies:** We use marketing cookies to customize our website to your needs. These cookies analyse your long-term behaviour across sessions. We use our own/own and third-party marketing cookies.

Cookies that are technically necessary for website operation are processed based on our legitimate interest. Whether you can opt out of or must consent to functional, performance, or marketing cookies depends on the laws of the country from which you access our website.

In many cases, you can manage tracking technologies through your browser settings. Please ensure that your browser reflects whether you wish to be notified about or accept tracking technologies (such as cookies) where this is possible. Detailed browser features and instructions are usually available in your browser's user manual or help section.

List of all Cookies:

Cookie Name	Category	Purpose	Retention Period	Cookie Type
_ga_ZK1KSP8K9F	Analytics / Performance	Google Analytics to distinguish unique users and track their interactions with the website.	1 Year	Third-party cookie

§ 10 Use of Google Analytics

We use the web analytics service **Google Analytics**, a service provided by Google Ireland Limited ("Google"), on some of our websites. Google Analytics uses cookies that are stored on your device and enable an analysis of your use of our websites. The information generated by the cookie about your use of this website is generally transmitted to a Google server in the United States and stored there.

We use Google Analytics **only with IP anonymization enabled**. This means that your IP address is shortened by Google within member states of the European Union or in other contracting states of the Agreement on the European Economic Area before being transmitted. Only in exceptional cases will the full IP address be transmitted to a Google server in the United States and shortened there. The IP address transmitted by your browser within the framework of Google Analytics is not merged with other data held by Google.

In the course of using Google Analytics, the following data are processed in particular:

- IP address (in anonymized form),
- the website visited,
- the website from which you accessed our website (referrer URL),
- the subpages accessed from the visited page,
- the time spent on the page,
- the frequency of page views,
- information about the operating system, browser type, and screen resolution.

The storage of cookies and the processing of this data are based on your **consent pursuant to Art. 6 (1) (a) GDPR**, which you may withdraw at any time with effect for the future.

Further information about Google's privacy policy can be found at <https://policies.google.com/privacy> (external Link) and additional information about Google Analytics is available at <https://support.google.com/analytics/answer/6004245> (external Link).

Opt-out:

You can prevent the storage of cookies by selecting the appropriate settings in your browser software. In addition, you can prevent the collection of data generated by the cookie and related to your use of the website (including your IP address) as well as the processing of this data by Google by downloading and installing the browser add-on available at the following link: <https://tools.google.com/dlpage/gaoptout> (external Link).

Alternatively, you can withdraw or adjust your consent at any time via the consent management tool provided on this page.

§ 11 Changes to this Data Protection Information

Please check this Data Protection Information regularly, as we may update it periodically in accordance with legal data protection developments.

It is important that the personal data we hold about you is accurate and up to date. Please inform us if your personal data changes during your relationship with us.

§ 12 Conflicts with other language versions

In the event of any discrepancies or contradictions between the German version and other language versions of this Data Protection Information, the German version shall prevail.

§ 13 Contact and complaints

We take all complaints regarding our use of personal data seriously. If you have questions, comments, requests, or complaints about this Data Protection Information or our use of personal data, please contact: Roggenkamp@kindergesundheit.de

Any personal data we receive in the context of a complaint will be processed solely for the purpose of handling the complaint and reviewing the level of service we provide.

Part B Supplementary Information

§ 1 EU, UK and Cayman Islands

This section applies to you only if we process your personal data in accordance with the EU General Data Protection Regulation (“**GDPR**”) and the GDPR as incorporated into UK law by the Data Protection Act 2018 (**together “EU-UK GDPR”**), or the Cayman Island Data Protection Law, 2017 (“**DPL**”). Cookie provisions apply to you only if you access our services from a country that has implemented the e-Privacy Directive.

§ 1.1 Legal bases

When we process your personal data for the purposes mentioned above (see § 5 of the General Section), we rely on the following legal bases:

- **Provision and delivery of the e-learning modules:** Your consent (where required); our user agreement for the use of the e-learning module or platform; our Terms and Conditions for the Moodle Learning Platform, legitimate interest in delivering our services;
- **Newsletter:** your consent;
- **technical improvement of system operation/security:** our legitimate interest in maintaining our IT systems, our network and security.

§ 1.2 International data transfers

Your personal data may be transferred to countries outside the EEA, the United Kingdom or the Cayman Islands, for example, to countries where we operate or use service providers, including the United States and other countries that may not have the same level of data protection as those under EEA, UK, or Cayman Islands law. When we do so, we will comply with the applicable requirements under EU and UK data protection laws and/or the GDPR.

§ 1.3 Your rights

Under certain legal conditions, you may request access to your personal data, its rectification, deletion, or restriction of processing. You may also object to the processing or request data portability under the EU-UK GDPR. Additionally, you may have the right to request a copy of the personal data we hold about you. If your request is unfounded or excessive, we reserve the right to reject it or charge an administrative fee.

For any of the above requests, we may require additional proof of identity to verify your identity and protect your data from unauthorised access. We will carefully consider your request and may discuss with you how best to fulfil it.

PLEASE NOTE: UNDER THE EU-UK GDPR, YOU HAVE THE RIGHT TO OBJECT TO THE USE OF YOUR PERSONAL DATA FOR DIRECT MARKETING PURPOSES.

If you have given us your consent to the processing of your personal data, you may withdraw it at any time with future effect. This means that the withdrawal does not affect the lawfulness of processing based on consent before its withdrawal. If you withdraw your consent, we may only continue processing your data if another legal basis exists.

Following deletion, restriction, or withdrawal, continued use of the learning platform, access to stored learning content, and participation in available activities and features can no longer be guaranteed.

§. 1.4 Profiling

We do not conduct any automated decision-making or profiling within the meaning of the GDPR. Tests are analysed automatically and anonymously. The test questions for each individual course are manually compiled by humans. Below we describe which personal data is processed. Other personal data may only be collected and processed on the platform if there is a corresponding legal basis in accordance with the legal requirements.

§ 1.5 Complaints

If you have concerns about how we handle your personal data or wish to submit a complaint about our handling of your personal data, please contact us so we can investigate the matter.. You may also lodge a complaint with your country's competent data protection authority. For example in Germany, you can contact the Bavarian State Commissioner for Data Protection via the website (see § 3 of the General Section).

§ 1.6 Cookies

We only use functional, performance, and marketing cookies after you have consented, if you are accessing our website from the EU or the United Kingdom. You may withdraw your consent at any time with future effect via your web browser settings. Most browsers are set by default to accept all cookies. However, you can configure your web browser to display cookie information before storing, or to reject cookies altogether.

§ 2 China

This section applies to you only if we process your personal data under the Personal Information Protection Law of the People's Republic of China ("**PIPL**").

§ 2.1 Legal bases

When we process your personal data for the purposes mentioned above (see § 5 of the General Section), we rely on the following legal bases:

- **Provision and delivery of e-learning modules:** Our contract to provide e-learning services, our terms and conditions for the Moodle Learning Platform, your consent;
- **Newsletter:** Your consent;
- **Technical improvement of system operation/security:** your consent to maintain our IT systems, networks and IT security.

§ 2.2 International data transfers

We generally do not transfer personal data from China to other countries. If we do transfer your data outside of China, we will comply with the applicable PIPL requirements and implement appropriate safeguards to ensure the security and integrity of your data. In particular, we rely the data transfer on the China Standard Contractual Clauses and your explicit consent.

§ 2.3 Your rights

Under the PIPL, you may request access to or copies of your personal data, rectification, deletion, restriction of processing, or deletion of your account. You have also the right to request a copy of the personal data we hold about you. We may request additional proof of identity to verify your identity and protect your personal data from unauthorised access. We will carefully review your request and may discuss with you how best to fulfil it. If you have given consent to data processing, you may withdraw this consent at any time with future effect. This does not affect the lawfulness of the

processing based on consent before withdrawal.

We may only continue processing your data if a different legal basis exists.

§ 2.4 Complaints

You may lodge a complaint with the competent data protection authority - the Cyberspace Administration of China (CAC), 11 Chegongzhuang Street, Xicheng, Beijing.

§ 3 Indonesien

This section applies to you only if we process your personal data under Indonesia's Personal Data Protection Law ("**PDPL**").

§ 3.1 Legal Bases

When we process your personal data for the purposes mentioned above (see § 5 of the General part), we rely on the following legal bases:

- **Provision and delivery of e-learning modules:** Your consent (where required); our user agreement for using the e-Learning module or platform; our Terms and Conditions for the Moodle Learning Platform, legitimate interest in delivering our services;
- **Newsletter:** your consent;
- **Technical improvement of system operation/security:** our legitimate interest in maintaining our IT systems, network and security.

§ 3.2 Your rights

Under certain legal conditions, you may request access to your personal data, its rectification, deletion, or restriction of processing. You may also object to processing if the conditions under PDPL are met.

For each of the above requests, we may require additional proof of identity to verify your identity and protect your data from unauthorised access. We will review your request carefully and may consult with you on the best way to fulfil it.

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